

### Chapter One: Staff and Volunteers

- The following initiatives would not have been possible without our volunteers: Book Clubs, Book Sales, Author Events, Adult and Youth Programming, Local Advisory Councils, Homebound Deliveries, and of course the Regional Board of Directors
- Danielle Hubbard became Director of Library Services in May and established the practice of quarterly Director visits to each of the branches
- Kelly Tirschmann joined our team as Branch Supervisor in Glenboro/South Cypress in June
- Louise Ferguson was hired to the position of Programming and Outreach Librarian in July
- Twice annual all-staff meetings have been introduced, as well as quarterly morning training sessions for front-end staff



### Chapter Two: Technology

- Our online catalogue has been updated to Enterprise Blue Cloud for a more user-friendly interface
- We now provide our patrons the option of email notifications for holds and overdue items
- We invested in an Oculus Rift Virtual Reality set for public use
- Our online resources include eLibraries Manitoba, CELA, Flipster, Mango Languages, and Hoopla
- The WMRL enjoys a healthy social media presence on Facebook, Twitter, and Instagram

### Chapter Three: Financial Sustainability

- Monetary donations from our patrons to “Buy A Book” funds and donations of gently used books helped us to expand our collections and raise funds through book sales
- Funds for summer programming support were provided by the Canada Summer Jobs program
- Thanks to the Nowatzki Family Fund, we have constructed an Interactive Play Space in the Brandon Branch

### Chapter Four: Community & Programming

Community engagement was a high priority this year, and we saw increased programming attendance throughout the region. In addition to the annual Summer Reading Club, here are some of the highlights from each branch:

#### Brandon:

- We established an Interactive Play Space with funds generously donated by the Nowatzki Family
- New children’s programs include Community Helpers Story Time, Mindful Minis, LEGO Club, Comic Creations, and more
- Popular adult programs include Death Cafes, NFB Film Club, EAL Conversation Group, Pencil Drawing, and four Book Clubs
- Our new BU Speaker Series brings academic research from the university into the public eye

#### Carberry:

- A reading corner was created with the purchase of new furniture
- Author presentations included Sheldon McLeod & Lorelei Mitchell
- We conducted library tours for Carberry Girl Guides, Carberry Brownies, Riverbend Colony School, and local school classes
- New programs include: Tabletop Game Day, Library Resource Workshops, Youth Drawing Classes, and Intro to Animation

#### Glenboro:

- Two CoderDojos (kids’ coding clubs) have been established in partnership with Rimmer Tech; Tot Tales continues for youngsters
- Authors Lorelei Mitchell and Gordon Goldsborough presented
- Other community partnerships include: Glenboro Gaiety Theatre, Glenboro Public School, and Spruce Lakes Recreation District
- Two book sales were held to raise funds for the library

#### Hartney:

- Weekly Story Times and monthly book club meetings continue
- Exam invigilation was provided to distance education students
- Fundraising book sales were held in February and November
- Author and guest presenters included Gordon Goldsborough, Rebekah Lee Jenkins, Danielle Hubbard, and Andrew Lewis

#### Neepawa:

- Story Time continues as a popular program, and we continue to offer regular library tours to local school groups
- CoderDojo has been introduced as an ongoing program
- This year’s author visits included Gordon Goldsborough, Ruth Minaker, and Hazel M. Kellington
- Our Outreach Book Service continues to provide books to local senior’s homes, while our Mitten Tree provided warm garments to the Salvation Army Christmas Hamper program

### Contributors

- Shelley Mortensen, Chief Librarian (January and February)
- Danielle Hubbard, Assistant Librarian (January and February); Acting Chief Librarian (March and April); and Director of Library Services (May 2019 onwards)
- Donna Jardine, Administrative Assistant
- Louise Ferguson, Programming & Outreach Librarian (July onwards)
- Debbie Unger, Branch Supervisor Neepawa
- Carson Rogers, Branch Supervisor Carberry/North Cypress
- Shannon MacGregor, Branch Supervisor Glenboro/South Cypress (Jan. to June 2019)
- Kelly Tirschman, Branch Supervisor Glenboro/South Cypress (July 2019 onwards)
- Helen Weitman, Branch Supervisor Hartney

### Acknowledgements

- Library patrons who are the reason we’re here!
- Our staff members who contribute talents, time, and energies
- Our community volunteers who make so many things possible
- Thank you also to Public Library Services, the provincial library community, and all of our service contractors

Circulation						
	Brandon	Carberry	Neepawa	Glenboro	Hartney	TOTAL
Adult Materials:						
Print formats	63,949	6,890	11,202	3,723	1,872	87,636
Non-print formats	9,050	192	215	30	30	9,517
Teen Materials:						
Print formats	6,335	333	546	236	75	7,525
Non-print formats	48	3	0	0	0	51
Children’s Materials:						
Print formats	56,237	6,564	8,508	3,060	901	75,270
Non-print formats	5,389	259	233	98	61	6,040
E-Resources	75,238					75,238
<b>TOTAL 2019</b>	<b>216,246</b>	<b>14,241</b>	<b>20,704</b>	<b>7,147</b>	<b>2,939</b>	<b>261,277</b>

Membership						
	Brandon	Carberry	Neepawa	Glenboro	Hartney	TOTAL
Adult	7,168	584	833	316	197	9,098
Children	1,741	159	151	41	69	2,161
Non-Resident	106	3	32	2	1	144
<b>TOTAL 2019</b>	<b>9,015</b>	<b>746</b>	<b>1,016</b>	<b>359</b>	<b>267</b>	<b>11,403</b>

Holdings						
	Brandon	Carberry	Neepawa	Glenboro	Hartney	TOTAL
Adult Books	41,127	7,019	10,349	4,294	4,704	67,493
Teen Books	4,561	508	618	364	183	6,234
Children’s Books	24,922	3,945	4,443	3,473	1,929	38,712
Government Documents	2,986	0	0	0	0	2,986
Magazines/Newspapers	102	30	30	22	14	198
Audio Books	1,185	126	97	22	9	1,439
DVDs	1,520	386	312	281	142	2,641
Microforms	852	0	0	0	0	852
Miscellaneous	762	45	22	3	18	850
<b>TOTAL 2019</b>	<b>78,017</b>	<b>12,059</b>	<b>15,871</b>	<b>8,459</b>	<b>6,999</b>	<b>121,405</b>

**Statement of Revenue and Expenditures  
For the Year Ended 31 December 2019**

Revenue	2019
City of Brandon	671,873
Municipality of Glenboro South Cypress	17,215
Municipality of Grassland	17,171
Municipality of North Cypress-Langford	30,195
Town of Carberry	19,118
Town of Neepawa	50,699
Province of Manitoba:	
Operating grant	519,154
Collection development grant	27,500
Technology grant	24,159
Memberships and fines	27,060
Interest	5,123
Federal Government - Canada Summer Jobs	11,701
Amortization of deferred contributions	5,649
<b>TOTAL</b>	<b>\$1,426,617</b>



**Expenditures**

Advertising	14,850
Amortization	13,908
Bank charges	154
Books	161,093
Building maintenance	28,457
Collection development	27,500
Computerization and IT services	41,614
Convention and travel	6,870
Employee benefits	77,932
Equipment	3,243
Insurance	4,445
Miscellaneous	1,128
Postage	5,566
Professional fees	14,478
Rent	261,003
Salaries	711,273
Service contracts	53,387
Staff training	6,028
Stationery and supplies	21,326
Sundry	3,998
Telephone	7,867
<b>TOTAL</b>	<b>\$ 1,466,120</b>

**Chairperson's Report: 2019 Year in Review**

2019 began with all but two new trustees being appointed to the WMRL board. Although they experienced a steep learning curve, all WMRL trustees enthusiastically and conscientiously tackled their Board responsibilities. Consequently, 2019 was a busy and productive year! Highlights include:

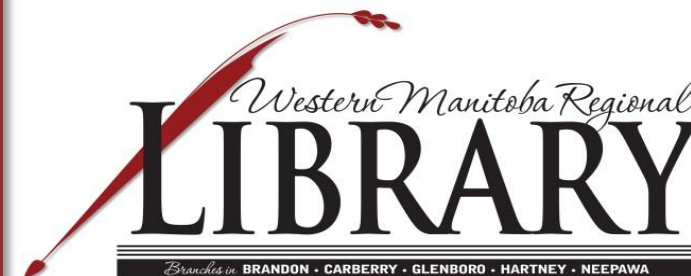
- Approving a change in title from Chief Librarian to Director of Library Services for the Library's head administrative position
- Employing Danielle Hubbard as Director of Library Services in May
- Holding regular and active meetings of three Board committees: Human Resources; Strategic Planning; and Policy and Governance;
- Drafting a 2020 – 2024 Strategic Plan to replace the previous Plan which expired in 2017
- Beginning the onerous task of reviewing and updating existing WMRL policies and procedures, which was long overdue
- Pursuing the possibility of appointing alternate municipal council and citizen representatives to the Board. As there was not consensus among member municipal councils, alternate representatives could not be appointed at this time

As I conclude the year as Chair, I am resigning from the Board. It has been an honour to spend my last year working with such a dedicated Board and administrative staff. I am confident they will continue to ensure the WMRL provides the best possible services to our patrons and communities.

Respectfully submitted,  
Myrtle Nichols, Chairperson,  
WMRL Board of Trustees

**Library Board of Trustees**

<b>Myrtle Nichols, Chair</b> <i>M. of Glenboro South Cypress</i>	<b>Synthia Wright, Vice-Chair</b> <i>City of Brandon</i>
<b>Ron Brown, Councillor, City of Brandon</b>	<b>Stephen Montague, City of Brandon</b>
<b>Betty Braaksma, City of Brandon</b>	<b>Berni Harley, Town of Neepawa</b>
<b>Jason Nadeau, Councillor, Town of Neepawa</b>	<b>Hector Swanson, Town of Neepawa</b>
<b>Mike Sudak, Councillor, Town of Carberry</b>	<b>Loretta Oliver, Town of Carberry</b>
<b>Gary Sallows, Town of Carberry</b>	<b>Linda Baron, RM of North Cypress Langford</b>
<b>David Blair, Councillor, RM of North Cypress Langford</b>	
<b>Tracy Rimmer, Councillor, M of Glenboro South Cypress</b>	
<b>Claude Martin, Councillor, M of Grassland</b>	<b>Coral Millar, M of Grassland</b>
	<b>Donna Jardine, Secretary</b>
<b>Shelley Mortensen, Chief Librarian(Jan-Mar)</b>	<b>Danielle Hubbard, Assistant Librarian(Jan-May)</b>
<b>Danielle Hubbard, Director(May-Dec)</b>	<b>Louise Ferguson, Programming &amp; Outreach Librarian(July-Dec)</b>



**MISSION STATEMENT**

The mission of the Western Manitoba Regional Library is to enrich lives and strengthen communities by providing universal access to broad and diverse collections of resources, spaces and services relevant and responsive to community needs.

**ANNUAL REPORT 2019**



**SERVING THE COMMUNITIES OF**

<b>City of Brandon</b>	<b>pop.</b>	<b>48,859</b>
<b>Town of Carberry</b>	<b>pop.</b>	<b>1,738</b>
<b>M. of North Cypress-Langford</b>	<b>pop.</b>	<b>2,745</b>
<b>Town of Neepawa</b>	<b>pop.</b>	<b>4,609</b>
<b>M. of Glenboro South Cypress</b>	<b>pop.</b>	<b>1,565</b>
<b>M. of Grassland</b>	<b>pop.</b>	<b>1,561</b>